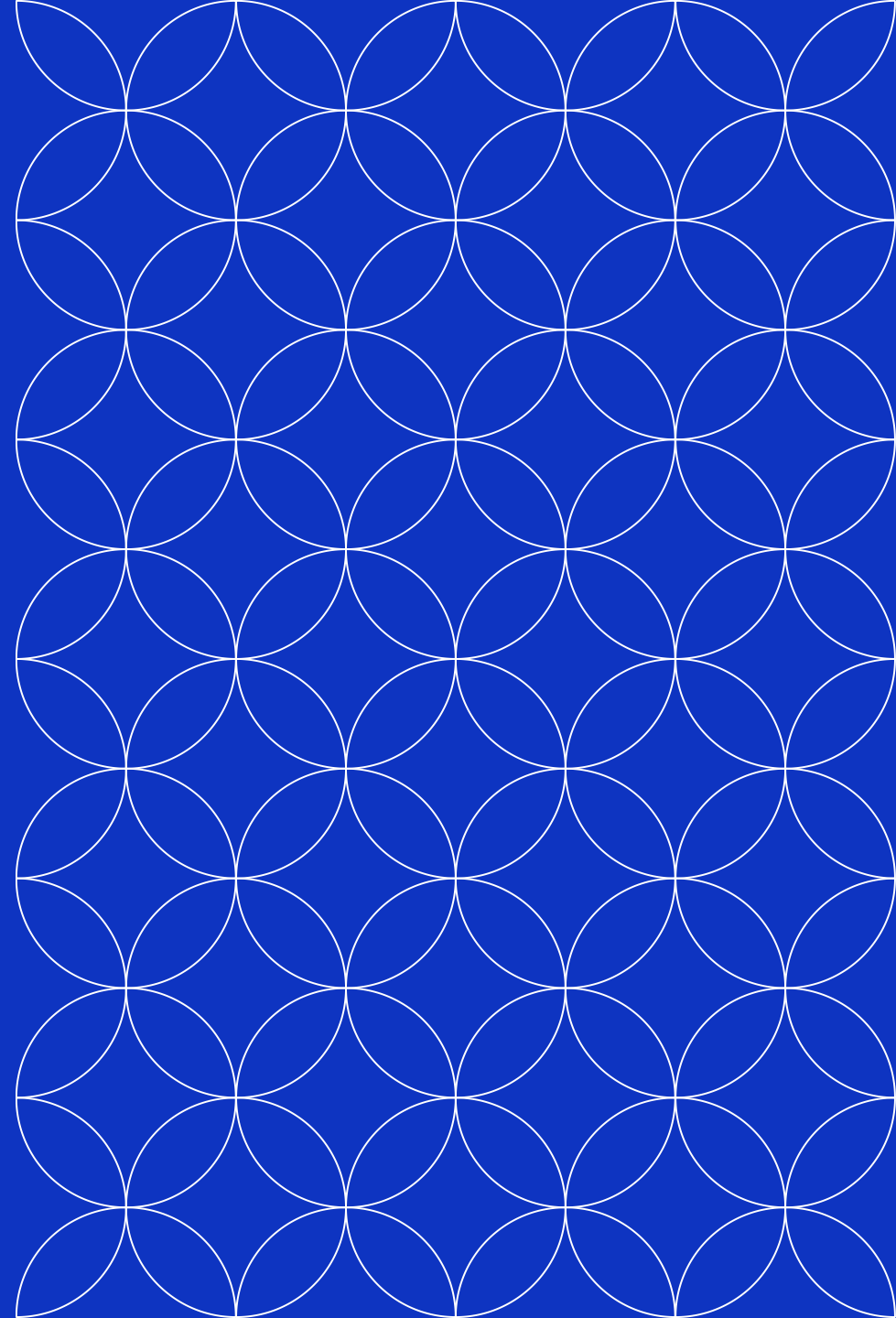


# Panel Discussion: Maximizing Efficiency in Carrier Settlements

BICS, BT, Orange & PCCW Global



# Question 1

If you had to pick one current major **challenge** in your organisation, what would it be ?

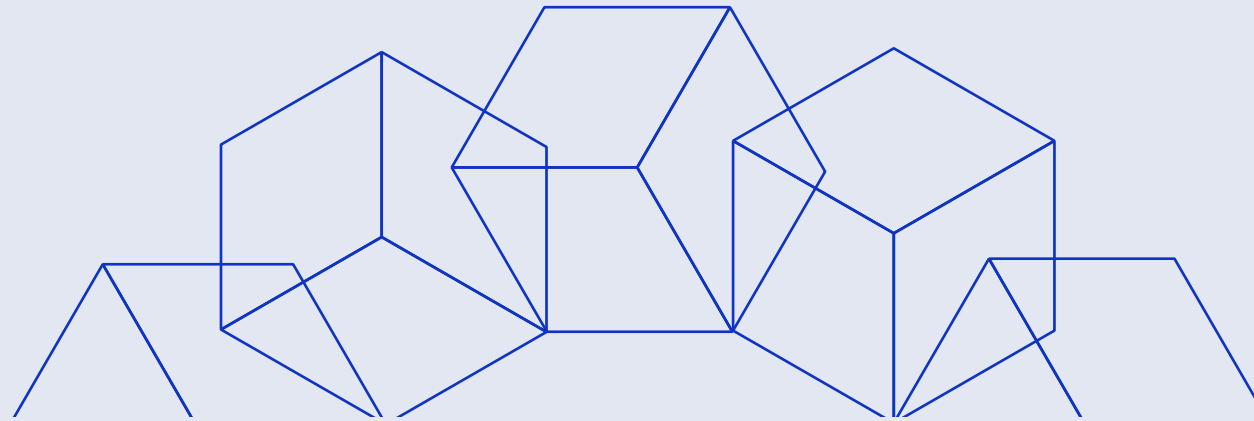


## Question 2

How do local country and International **regulatory** changes impact collections and settlements, and how do you adapt to these changes ?



GLOBAL SOLUTIONS COUNCIL



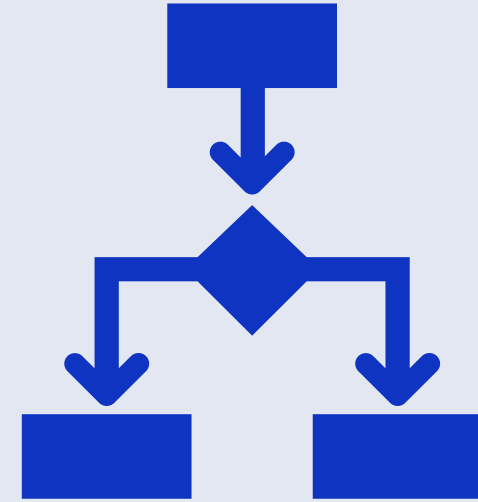
## Question 3

What are the common **challenges** faced in the collection and settlement processes, and how can they be overcome ?



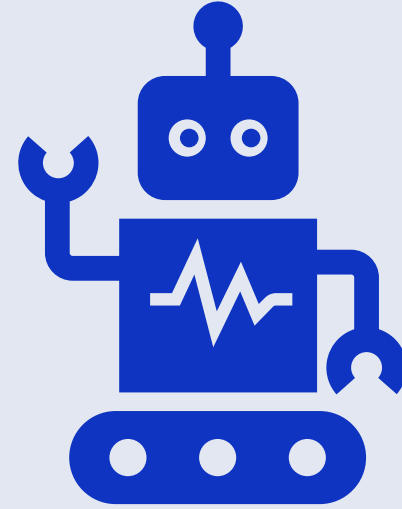
## Question 4

What **best practice** for process and people engagement or system solution have you used to accelerate cash collection ?



## Question 5

How can automation, AI and digital tools **optimize** settlement processes, and what are some examples of your successful implementation ?



## Question 6

What **emerging trends** do you see in carrier collections and settlements, and how do you think they will shape the future of carrier operations ?

